



40-42 Friars Walk
Lewes
East Sussex
BN7 2XW

Tel: 0300 123 0999
Email: foi@secamb.nhs.uk

15th March 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/02/29.

You requested the following information:

Do you provide training to both clinical and non-clinical staff on managing refugees and asylum seekers?

If Yes

Which members of staff do you provide this training for? (e.g. specifically for Foundation Years, Registrar, Consultant Level or administrative staff etc.)

How is this training delivered to the eligible staff (e.g. online, in-person etc.)

Is this training mandatory or optional?

If it is mandatory, how is it ensured that staff undertake the training?

What is the content of the training programme?

Is this offered as a part of safeguarding training?

If No

Are there any plans being developed to provide training for staff around refugees and asylum seekers?

We haven't carried out any training specifically for non - clinical staff on managing refugees and asylum seekers, and as far as we are aware, we have no immediate plans to do so.

With regards to training our Emergency Care Support Workers (ECSWs), we currently do not have a specific session for these groups of patients. During Corporate Induction staff will receive a session on SECamb values including Equality and Diversity awareness. As well as this, all staff are required to complete an annual e-learning package as part of their key skills. We currently have no plans to include specific education packages for this group of patients over and above our current arrangements.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust